

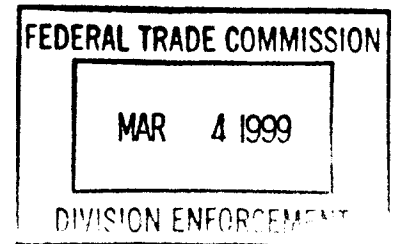
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CYPRESS PLAZA CLEANERS
The Only Nature Cleaner in Orange County
9947 Walker Street
Cypress, California 90630

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February 27, 1999

Office of the Secretary
Federal Trade Commission Suite 4302
c/o Connie Vecellio, James Mills
Sixth & Pennsylvania, N.W.
Washington, D.C. 20580



Re: 16 C.F.R. Part 423 – Care Labeling Rule

Dear Mr. Secretary:

Thank you for the chance to comment on the FTC's proposed amendments to the Care Labeling Rule. I am the owner and operator of Cypress Plaza Cleaners located in Cypress, California. After 12 years of dry cleaning, I converted my dry cleaning business into a wet cleaning business last April. As a wet cleaner who is currently operating in the "real world", it is imperative that a professional wet clean label be required on all garments. **Therefore, I strongly urge the Federal Trade Commission to require the wet clean care label rather than allow it.**

Issues with my own personal health as well as issues with my landlord were some of the main reasons for converting my business to wet cleaning. After 10 months of operations, I can readily say that my thyroid condition has improved significantly and that I had no difficulties in renewing my lease with the landlord. The odor of perc has disappeared from my shop due to the complete elimination of perc emissions; my family, my employees and myself now enjoy a cleaner and safer work environment.

Since the conversion to wet cleaning, Cypress Plaza Cleaners has not had a drop in sales with the quality and performance of our wet cleaning being equal or better than our dry cleaning. Although my business is surviving, it has been difficult without a wet clean care label. Other factors may contribute to potential damage to the garment such as less expensive material and faulty construction. Similar to dry cleaning, these factors may be the cause of the damage, but in most cases, customers will put the cleaner at fault. With a wet clean care label, the onus is lessened on the wet cleaner and customers would be more willing to wet clean their garments. When I dry cleaned for 12 years, most of my customers dry cleaned garments because it was indicated on the care label to do so. Because of this fact, many of the dry cleaners I have spoken with have expressed that their interest in utilizing wet